

## CITADEL ROAD SHOWS FAQ

### How much space is required to host a Road Show?

We'll need a 12'X16' performance area, with a minimum of one totally free household outlet (two is better) and reasonable access to event space for load in. If you aren't sure, send us pictures – we'll find the best set-up with your space to make it work!

Please ensure there are three parking spaces available within one block of the performance area.

### Do I need to provide any equipment?

No. We bring the whole production with us!

### How many guests can attend?

Using the Alberta Government guidance on group gatherings (link below) invite your community for a socially-distanced good time. All attendees are encouraged to wear a mask, keep six feet of distance from those outside their household cohort, and practice frequent hand sanitizing. Encouraging everyone to use AB Trace Together is a great additional step.

<https://www.alberta.ca/assets/documents/covid-19-relaunch-guidance-outdoorevents.pdf>

Don't worry if these seem daunting! We can help you pick out the pieces that are important for your event.

### Can I bring snacks and beverages?

Music is always better with your favorite drinks and a little something to nibble. None for us though, we've got a show to do.

### I want to host a Road Show but I want to curate the set list/artists. Is that possible?

Our artists put in a lot of work to assemble their sets and rehearse them so they're ready to roll for your Road Show – it's that kind of time and preparation that makes every show awesome! But it also means that set changes/requests cannot be made for Road Shows at this time.

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## **What if it rains on my scheduled Road Show date?**

If it looks like rain or worse is in the forecast, we'll check-in with you the day before the performance. You have 24 hours prior to a performance to reschedule at no additional charge and we will work with you to find a new date. If, however, you decide to proceed and we cannot do the performance because of weather, we will not be able to issue a refund or reschedule the date.

## **How will safety of performers and audience be ensured?**

Artist and audience safety are top of mind as always. We've worked with Alberta Health Services to build a plan ensuring we're as safe as possible. Our team takes our safety and yours seriously – we're here for a stress-free great time, but will stop a performance if provided guidelines aren't followed.

## **What if there is a lockdown?**

In the event of a lockdown that prevents gatherings we will follow all Alberta Government guidance and protocols and we will work with you to book a new date at no cost to you.

## **Are pets allowed at a performance?**

No. The Citadel requests that all pets or other animals be kept inside or secured to a leash. This is to ensure performer safety and an optimal performance for the audience. We love them too, but cat-bombing is strictly for zoom calls.

## **Is smoking/vaping allowed?**

Please help us provide a great show by keeping the area around the performers a no smoking area.

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